



District Technology Committee

February 18, 2025

Meeting Summary

VOTING MEMBERS PRESENT: Gary Graves, Armando Mendoza, Janet Williams, Treisa Cassens, Mylene Daniels, Khaoi Mady, Jose Sanchez, Andy Lin, Darnell Kemp, Samantha Simmons, Corinna Lopez, Henry Hua, Terry Cox, Erika Almaraz, Naveen Kanal, Valerie Romero, Archie Delshad, Azin Biatani, Marcie Kagawa, David Soto, Elizabeth Martinez

NON-VOTING: Cherry Li-Bugg

ABSENTEES: Jennifer Merchant, Morgan Beck, Karen Bautista

GUESTS: Elli Constantin

APPROVAL OF MINUTES: November 19, 2024; Motion by Gary Graves; 2nd by Treisa Cassens; approved by: Gary Graves, Armando Mendoza, Janet Williams, Treisa Cassens, Khaoi Mady, Jose Sanchez, Corinna Lopez, Erika Almaraz, Archie Delshad, Marcie Kagawa, David Soto with abstentions from Terry Cox, Mylene Daniels, Andy Lin, Samantha Simmons, Terry Cox, Valerie Romero, Azin Biatani

BANNER/WEBSTAR/503 ERROR MESSAGE: Gary Graves wanted to discuss the 503-error message that faculty, staff and students received at the beginning of the semester. He asked if that message could be updated to say something other than 503 Error message. Human Resources reported they are getting authentication errors. Discussion took place regarding whether the 503-error could be changed to say something else.

DISTRICT AI TASKFORCE: Cherry Li-Bugg gave an update on the creation of the 2025 NOCCCD AI Expo that will take place on April 16, 2025, at Cypress College. It will be an engaging event for everyone that is in attendance. Gary Graves said that a registration link will be sent out so all those interested in attending can use it to register. All are encouraged to attend this event.

SSB8 DEPRECATION: Cherry Li-Bugg reported that we are still working to move from SSB8 to SSB9 and this is an on-going project to get us moved over.

MFA REQUIRED FOR ALL APPLICATIONS: Andy Lin informed the group that to have cyber insurance we need to have MFA used by all at NOCCCD. He said that we have 123,000 students accounts with MFA turned off and 3,983 employee accounts with MFA turned off. He said there will be a slow roll-out over the next 2-3 months to get all on MFA. It will happen in phases where they will send out emails to confirm if those accounts are valid. Once this is done everyone who is associated with NOCCCD will not be able to opt-out of using MFA.

CRM/ELEMENT451: Marcie Kagawa gave a brief overview of CRM/Element 451 that Cypress College is using. She said they realized there was a need to do outreach to students and wanted to implement something that will help the campus with enrollment. After looking at different solutions they went ahead and decided to use Element 451. Cherry Li-Bugg said that Fullerton College and NOCE are also interested in using the CRM and have scheduled demos.

AP3720 FIRST READING: First reading of AP3720 discussion took place with input from the committee members and changes were made to the current AP3720. A motion was made by Archie Delshad and 2nd by Gary Graves and approved by all to extend the meeting time to be

able to finish going over AP3720. This will be brought back to the committee for a second reading at the March meeting.

DISCUSSION: None

The meeting adjourned at 5:05 p.m.

NEXT MEETING: March 18, 2025