



**Technology Coordinating Council  
November 17, 2020**

**Minutes**

**VOTING MEMBERS PRESENT:** Cherry Li-Bugg, Marc Kempler, Eric Bladh, Treisa Cassens, Stela Keri, James Garibaldi, Azin Biatani, Quamrul Shahid, Gary Graves, Richard Smead, Darnell Kemp, Kristina de la Cerda, Janet Cagley, Maureen Borillo

**RESOURCE MEMBERS PRESENT:** Peter Maharaj, Co Ho, Geoff Hurst, Morgan Beck, Allan Abutin

**ABSENTEES:** Kathleen McAlister, Dani Wilson, Megan Debin, Christie Diep

**APPROVAL OF MINUTES:** A motion was made by Gary Graves to approve the minutes of October 20, 2020; seconded by Richard Smead and approved by all.

**IT SERVICE DELIVERY CHANGE MODEL – M365 TENANT CONSOLIDATION:**

Cherry Li-Bugg gave a brief update on the Microsoft 0365 Tenant Consolidation project. Consolidating tenants would help streamline online collaborations between campuses using Microsoft Teams, for example. The campuses will maintain their own campus branding. Morgan Beck said that we are at the beginning stages of the project and have a lot of work to do to figure out how to go about doing the consolidation. Nothing changes on the front-end and emails will not change; Fullerton College remains fullcoll.edu, Cypress College remains cypresscollege.edu, NOCE remains noce.edu and the District remains nocccd.edu. The anticipated roll-out date will be December 2021.

**UPDATE ON THUNDERBIRD IT ASSESSMENT PROJECT:** Cherry Li-Bugg gave an update on the IT Assessment Project that is being done by Thunderbird Leadership Consulting. She said that Thunderbird has completed their work. There is a meeting scheduled with Thunderbird, Cherry Li-Bugg and Human Resources to go over the draft IT job family document. Human Resources has a plan to refine the work by Thunderbird to suit the needs of the District and implement.

**NETWORK REFRESH UPDATE:** Morgan Beck provided a brief update on how the project is moving along. He said that Change Order #2 will need to be done at the beginning of 2021 to be able to align things. He said the phone system is currently being worked on. NOCE and District offices will be moving to the same VOIP system that Fullerton College and Cypress College are currently on.

**BANNER RELATED UPDATES:** Geoff Hurst said that upgrades are underway for all of the Banner Modules and the most notable changes include:

- Finance & HR/Payroll were significantly behind and are being brought up to current, including CAL-B HR.
- Student and Financial Aid upgrades include defect fixes and regulatory changes.
- Self-Service 9 functionality for HR/Payroll and Finance will provide better experience for ePAF's, Requisitions and Employee Profile

**NEW SOFTWARE PURCHASED/PLANNED:** No Updates.

**CAMPUS UPDATES:** Peter Maharaj gave a brief update for Cypress College campus projects. He said they rolled out jabber and contact center. They updated VRC/AS building and hope to finish by mid-December. They worked on streamlining the process for distributing Chromebooks to students for Spring 2021 semester. Lastly, they are working to finalize the COVID reports for their campus.

Allan Abutin gave a brief report for NOCE. He said they ordered 100 new laptops and reported that 41 NOCE staff are using MFA; including NOCE President and VP's. Allan reported that Wi-Fi is available for students in the parking lot.

Co Ho reported that Fullerton College has finished their 2<sup>nd</sup> annual IT Satisfactory Survey. He also said that they have done approximately \$900,000 worth of work for classroom AV upgrades at Fullerton College.

Meeting adjourned at 4:05 p.m.

**NEXT MEETING:** December 8, 2020