

TECHNOLOGY @NOCCCD



Deborah Ludford
October 20, 2017
Leadership Academy

Agenda



- My Personal Journey
- Technology Services provided by the District and Campus-Who do I call?
 - Information Services
 - Academic Computing Technologies
- IT Governance-How are decisions made?
- Technology Projects-How do I get one done?
- Planning-How do we plan for technology?
- Tools-What technologies do we have to use?
- Relevant Policies-What rules are there?
- Questions?

Technology Services @NOCCCD



- Campus – Academic Computing Technologies
 - Classroom support
 - Desktop/laptop support
 - Consultation on software and hardware
 - A/V support
 - Email support
 - Access systems support
 - Web pages for faculty and departments
- [Fullerton College Faculty/Staff](#)
- [Cypress College](#)
- [NOCE](#)
- District – Information Services Department
 - Banner including student, finance, HR, financial aid, payroll, benefits
 - Systems that use Banner data
 - General Systems
 - Qualtrics-surveys
 - Lynda.com-training
 - MSDN-Microsoft
 - Gartner-research
 - Support for District Services computers and A/V
 - myGateway
- [NOCCCD](#)

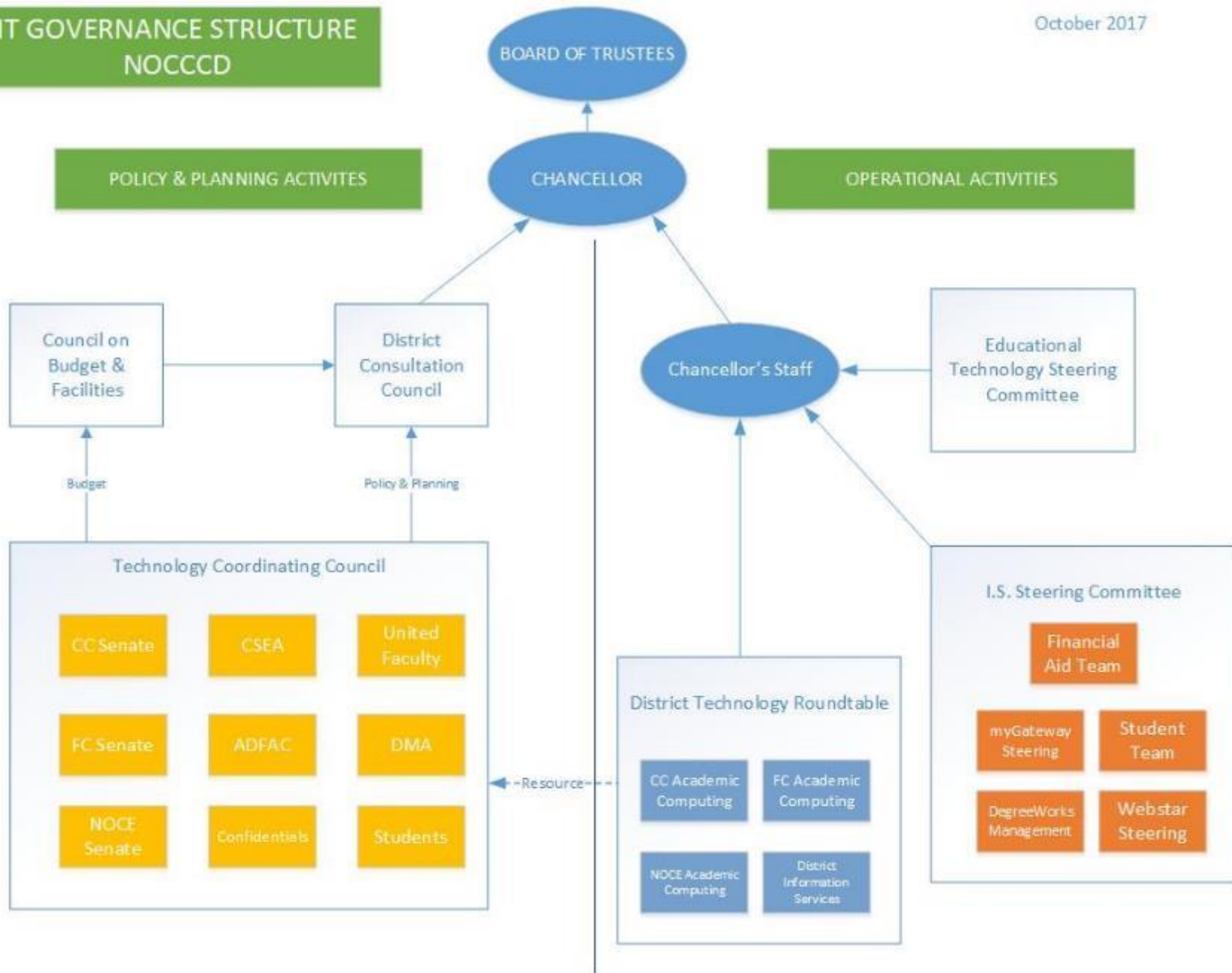
Supported Systems

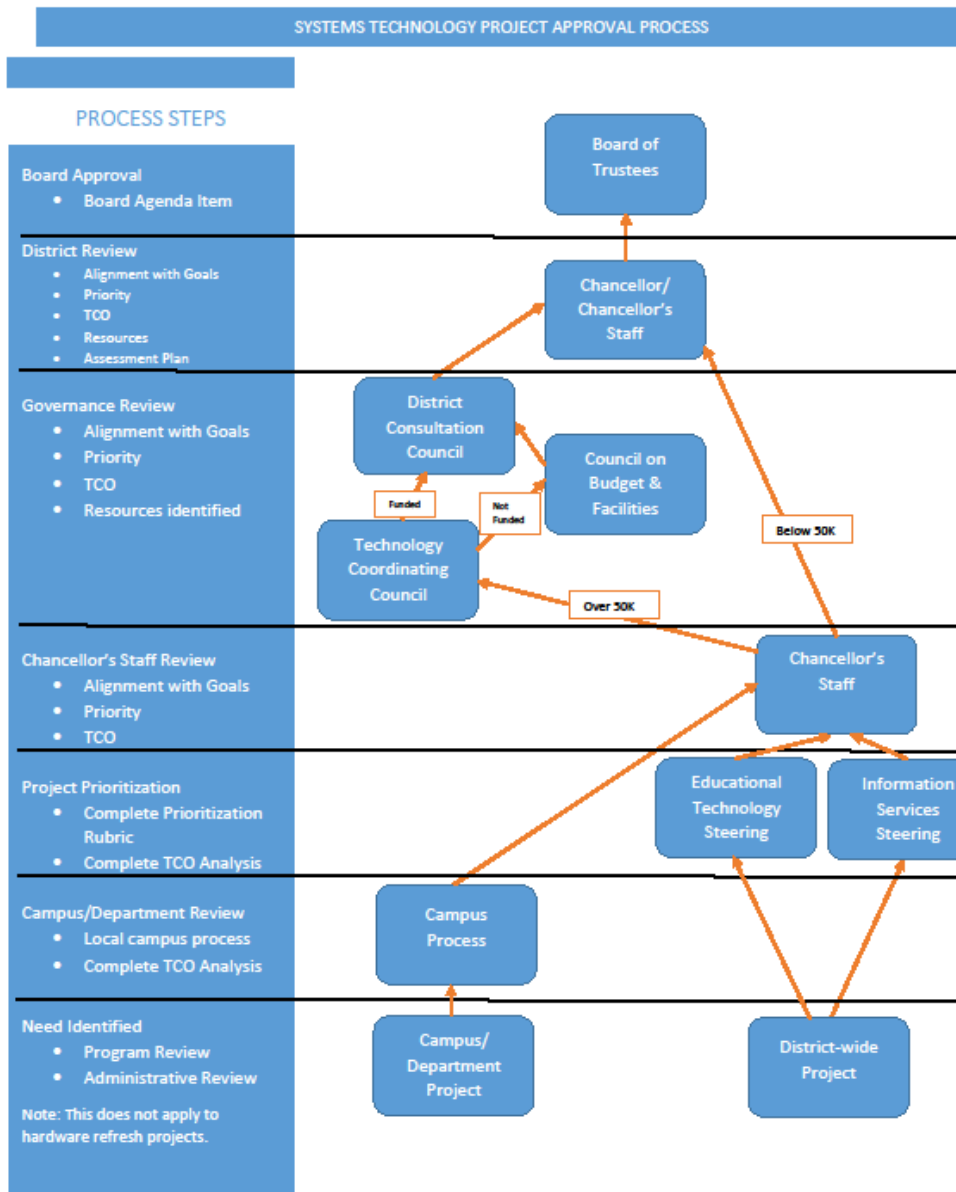


Banner integrations										Contract Only		
Scheduled Download from Banner			Scheduled Upload to Banner	Scheduled Download/ Upload	Fully Integrated			Manual Download/ Upload	SSO Only	Adobe	Datatel	Microsoft
Blackboard	Emma	Follett	CCC Apply	DegreeWorks	Heartland	CampusLogic StudentVerification	Intelleck / FormFusion / Argos	MIS data submission	ECMC	CSMI Sportswear	Pefffolios	Curricnet
Instructure Canvas	SPMS	Cal Pass Plus	Comevo	Enterprise Schedule	eTranscript California	Credentials	Higher One	eLuman	Financial Aid TV	NextGen	PeerTransfer	PeopleAdmin
Ludlow Kinsley	SCE Web Schedule	IBM SPSS	Card Integrators Photo IDs	iTendace	Clockwork	AD Sync	Leapfrog	CourseSmart	Qualtrix	Service Skills Telephone Doctor	Pacific Parking/Vertec	Priso Sports
PyraMed	EZ Proxy	MAAS Prompt.ed	Student Placement Scores	SARS GRID	Dentrix	CRM Advise	CAS / Shibboleth	Student Right to know	Symplcity	Subject Matter	Mickey Meters/Vertec	Red Rock Tutor Track
Regroup	Voyager	National Student Clearinghouse			Staff Development Calendar	Rumer Technologies Clean_Address	Cornerstone	IN2vate	DreamSpark	Sodexo	Portland Labs concrete5	Plato
Tableau	Dean Evans Event Management System	Hyland OnBase			Health Science applications	NOCCCD Mobile apps		EMSI	Cranium Cafe	SmartThinking	SmartSheet	OCDE Board Minutes
iTendace	Raytext	Maxient								Turnitin.com	PrintShopPro	TracDat
EyeFax										Focus 2/Career Dimensions	Minitab	IVY



IT GOVERNANCE STRUCTURE NOCCD





Technology Project Approval Process

Project Request Form



Please fill out all sections of this document electronically in Excel (i.e. don't fill out by hand). Please consult with Adam Howard or Deborah Ludford if you need assistance. Please note that many of the cells in this spreadsheet contain dropdown values (which will appear when you put your cursor in a cell)

After this document is filled out please submit it electronically to Adam Howard if this is a District-wide project for review by I.S. Steering Committee or to a member of Chancellor's Staff if this is a single department/campus project for discussion at Chancellor's Staff.

Section 1: General Project Information			
Project Title:			
Project Description:			
Submitted To:		Click here for contact info	
Project Sponsor:		Sponsor's Department:	
Sponsor's Phone:		Sponsor's Email:	
Date Submitted:		Requested Completion Date:	
Has project been discussed w/IT?		If so, with Whom?	
Have non-IT human resources already been identified/assigned?		Has funding already been secured?	

Planning



Information Services

Technology Plan

2016-2018

Information Services

Administrative

Review

Technology Tools



- Cloud Services
- Social Media
- Email
- Websites

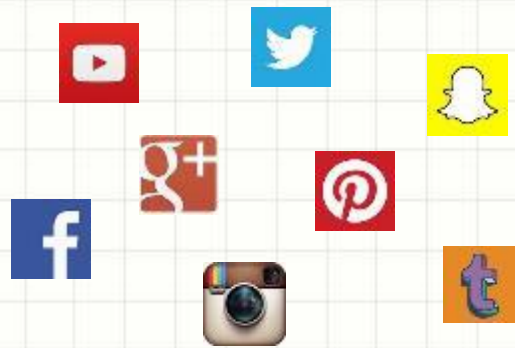


Cloud Services



- Most new development of systems is offered in the cloud as the only option – Why?
- Once something is in the cloud even if you delete, it is not gone!
- Only protection is the contract / End User Licensing Agreement – Read it!
- Reference: [Cloud Solution Security Measure Guidelines](#)





Social Media



- Separate Work from Personal – e-Discovery; Free Speech; Privacy
- Understand how security settings work
- Restrict your posts to the intended audience
- Just because you delete something, it isn't truly gone – everything is stored on a backup server somewhere
- Social Media is a cloud based service in most cases, treat it as such
- If you don't want it seen on the front page of the paper or in a Tweet, don't write it!

Reference: [Social Media Guidelines](#)

Video: [Internet Privacy](#)



Email



- What is [phishing](#)? Does someone possess enough personal information to pose as you?
- Do not open ANY attachments that you cannot recognize or end in .exe or .scr
- Do you know the person? Are you expecting them to send an attachment? Call and ask.
- Never send passwords, credit card, SSN etc.
- Don't send anything you don't want to see in the newspaper or on Twitter!



Websites



- Anything on a public site is available to the world!
- Remember, you are representing the District if you use a website for District business
- Reference: [Website Guidelines](#)
- Don't forget ADA/Section 508 requirements! Contact campus DSS office for assistance.



Policies & Guidelines



- Board Policies and Procedures
 - [Computer Use](#)
 - [Websites](#)
 - [Copyright](#)



For Assistance



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Questions?

Thank You!