



**RISK MANAGEMENT**

**CONTACT: TAMI OH, DISTRICT DIRECTOR, RISK MANAGEMENT**

**714-808-4779; [TOH@NOCCCD.EDU](mailto:TOH@NOCCCD.EDU); FAX: 714-808-4744 AFTER HOURS CONTACT: 714-412-9760**

**Information about WC Claim Process**

As an employee of North Orange County Community College District (District), you are entitled to workers' compensation benefits if you sustain a work related injury or illness. Following is the protocol:

1. Attached are ***Workers' Compensation Claim Form (DWC-1) & Notice of Potential Eligibility, Employee's Account of the Injury, and Authorization for Release of Medical/Employment Records (Release)*** forms. If your injury required only one visit to a medical office for treatment, then it is considered as a First Aid claim. If this is the case, then you are required to complete only the ***Employee's Account of Injury*** form and send it to the District Risk Management office.
2. If your injury requires continued treatments, prescription medications, or if you were unable to work at least one full day after the date of injury, then it is considered as a reportable claim. If this is your case, you must complete the *Employee* portion (top) of the Claim (***DWC-1***), ***Employee's Account of the Injury***, and the ***Release*** forms and return them to the Risk Management department IMMEDIATELY.

**NOTE: Report all work related injuries to your manager IMMEDIATELY, however minor it appears to be, even if you don't require any medical attention.** Any delay in reporting a work-related injury/illness or in completing a claim form may jeopardize your workers' compensation benefits or delay the processing of your claim. Upon receipt of the completed claim form, you will receive an acknowledgment copy of the form and a benefits letter, if applicable.

3. **If you are in need of medical attention, you must obtain authorization for treatment from your manager, Campus Health Center personnel, or the District Director, Risk Management, and receive treatment at one of the following designated occupational medical facilities:**

**St. Jude Heritage Medical Group, St. Jude Occupational Health (NOTE - NEW HOURS)**

2251 N. Harbor Blvd., Fullerton, CA 92835 **(Open M-F only, 7 a.m. - 7 p.m.)** Tel. 714-449-6200  
Located at the northwest corner of Bastanchury and Harbor Blvd. **Please note that St. Jude Medical Center/ER appears first as you are heading north bound on Harbor Blvd. Continue on Harbor until you pass Bastanchury, and the occupational medical center is immediately on the left side.**

**For after hours care, utilize one of the other facilities listed below. For life threatening injury care, go to the St. Jude Medical Center Emergency Room** located at 101 E. Valencia Mesa, Fullerton, CA 92835

Note: If you are unable to drive due to the injury, a taxi service to and from St. Jude Heritage or to the ER is available at no cost. Call Greg Iwasaki @ 714-913-3373.

**Concentra-La Palma**

40 Centerpointe Drive, La Palma, CA 90623 (Open 24 hrs, 7 days) Tel. 714-522-8020  
Located between Walker and Valley View Avenue on the north side of Orangethorpe Avenue.  
If you are unable to drive due to the injury, a shuttle service to and from this center is available at no cost.

**Healthpointe Medical Group, Inc. & So. Cal Orthopedic Sports Medicine Center ( La Mirada)**

16702 Valley View Avenue, La Mirada, CA 90638 (Open 24 hrs, 7 days a week) Tel. 562-921-0341  
Located N. of Artesia Blvd. and S. of 5 Fwy., on the east side of Valley View Avenue, inside an office park.

**First Care Industrial Med Center (Healthpointe Medical Group, Inc. & S. Cal Orthopedic Sports Medicine Center)**  
7052 Orangewood Ave #6, Garden Grove, CA 92841 (Open 24 hrs, 7 days a week) Tel. 714-903-1100  
Located on the corner of Knott Avenue and Orangewood Avenue.

**Healthpointe Medical Group, Inc. & So. Cal Orthopedic Sports Medicine Center (Anaheim)**  
1717 E. Lincoln Avenue, Anaheim, CA 92805 (Open 24 hours, 7 days a week) Tel. 714-956-0803  
Located on N. side of E. Lincoln Avenue, between N. East St., and State College Blvd.

For Healthpointe Medical Group locations only: If you are unable to drive due to the injury, a shuttle service to and from the medical facility is available at no cost.

Please note that the cost of medical treatment with a non-approved physician will **NOT** be honored under the District's Workers' Compensation program. Therefore, it is critical that you receive medical care through an authorized physician. **If you cannot reach your manager or visit the campus health center for any reason, please contact the District Director, Risk Management at 714-808-4779 or 714-412-9760. (24/7).** More information regarding available medical providers is below. Please read carefully.

**EPO:** If the listed facilities are not convenient, there are other medical facilities available within the District's Exclusive Provider Organization (EPO). This program offers more choices for medical services for those employees who are seeking alternate medical providers. To locate additional medical providers in your area you can reference the website at: <https://hazelriggclaims.com/nocccdepo> If you are electing a treating doctor via the EPO website, please either notify our claims administrator, Hazelrigg Claims Management Services at (909) 606-6373 or provide written notice detailing the name of the doctor and address of the doctor you are electing and send your written notice to:

Sharron Sacks  
Hazelrigg Claims Management Services  
P.O. Box 880  
Chino Hills, CA 91709

4. If you have an *Employee's Request for Pre-Designation of Physician* form on file with the District Risk Management office **prior** to an accident/injury/illness at work, you may use the pre-designated physician for treatment of work related injury/illness. However, in the event of a life-threatening emergency, you will be directed to the closest emergency facility available. It is recommended that you confirm/update filing of your current personal physician with the Risk Management office. Otherwise, **any unauthorized visits or charges incurred may ultimately be your responsibility.**
5. If you are released to return to work with restrictions/limitations, please provide a copy to your work status report provided by the doctor to your manager **immediately** upon return to work. Thereafter, keep your manager updated on your work status until you are returned to regular duty. Depending upon the level of restrictions, interactive meetings with your manager alone, or with the HR and RM personnel may take place to determine if accommodation of your restrictions is possible for safe return to work.

Please send any questions or concerns regarding these forms, request for medical treatment, quality of care, or about the District's self-insured WC insurance program to the District Director, Risk Management.

Attachments: *Compensation Claim Form (DWC-1) & Notice of Potential Eligibility*  
*Employee's Account of Injury/Illness*  
*Authorization for Release of Medical/Employment Records*