



District Technology Committee
September 20, 2022

Minutes

VOTING MEMBERS PRESENT: Eric Bladh, Rod Garcia, Stephen Schoonmaker, Simone Brown Thunder, Khaoi Mady, Jose Sanchez, Morgan Beck, Geoff Hurst, Darnell Kemp, Kathleen McAlister, Kashu Vyas, Cynthia Azarcon, Archie Delshad, Azin Biatani, Danielle Barbaro, Michael Land, David Soto

NON-VOTING: Cherry Li-Bugg

ABSENTEES: Tina McClurkin, Martha Gutierrez, Janet Cagley, Terry Cox, Melissa Gunther, Treisa Cassens, Karen Bautista

GUESTS: Jenelle Herman, Annalisa Webber

APPROVAL OF MINUTES: Motion by Kathleen McAlister and 2nd by Eric Bladh; approved by Eric Bladh, Khaoi Maddy, Jose Sanchez, Morgan Beck, Geoff Hurst, Darnell Kemp, Kathleen McAlister, Cynthia Azarcon, Azin Biatani, Danielle Barbaro, Michael Land, David Soto with abstentions from Rod Garcia, Stephen Schoonmaker, Kashu Vyas, Archie Delshad

SECURITY & COMPLIANCE UPDATE: Geoff Hurst stated that we have a lot of projects going on at this time. Most, if not all of the projects are in response to the security incident the District experienced earlier in the year. We were able to purchase a few products that will help us improve our threat and security posture including improving our licensing situation with Microsoft on Microsoft Defender as a way to do endpoint protection.

- a) **Milton** - The first one was Milton which is 24/7 security monitoring service. We have been working with the campuses and have been able to stop some phishing attacks before they happened.
- b) **KnowBe4** - is another service that has been purchased for security awareness training and phishing simulations. It allows us to conduct phishing campaigns within our District to let us know where we have areas of need. There will be training and education resources, and phishing simulations to identify areas of need. Hoping to start with a campaign in the next few weeks.
- c) **Cohesity Back-up** – Cohesity is a cloud backup platform that is being implemented District-wide. Using the same backup system District-wide will make it possible for us to support each other with deployment and implementation. This has been deployed successfully at the Anaheim Campus. Cypress is very close behind in getting it deployed with Fullerton College following. All three campuses including NOCE will be on the same system.

NEW SERVICES:

- a. **Pathify** - Geoff Hurst reported that we are moving to a new platform that will replace our existing Luminis portal (myGateway) that has been out of support for the last three years. It is being replaced with a system called Pathify with an integrated suite of widgets for Canvas, O365, registration, grades, announcements etc.
- b. **Mongoose/Cadence** - The need to have a District-wide SMS communication platform came out of the many efforts around the vaccine mandate. We will be rolling out Mongoose Cadence District-wide.

- c. **CLSS** - Also investigating the use of scheduling tool such as CLSS, which is a Leapfrog product that provides integrated solutions for Schedule Management.

AWS MIGRATION: Geoff Hurst reported that the last part of a 4-year project to migrate to Amazon Web Services (AWS) will take place on October 7-9, 2022. This includes our production environment that will be the last piece of this project.

DISCUSSION: Cherry Li-Bugg opened the discussion part of the agenda and asked for updates from the campuses; specially with regard to the developments in the CVC/OEI arena:

Fullerton College: Darnell Kemp said that Fullerton College is waiting for Financial Aid to do the last step for CVC/OEI. Canvas has been done and Rena Martinez Stluka has gotten the administrative panel done and is doing a training on Friday, September 23, 2022. Cherry Li-Bugg said that the membership agreement for CVC/OEI has been signed by all three educational entities in the District (CC, FC and NOCE) and both CC and FC are completing final steps to become a home college.

Cypress College: Jose Sanchez reported they had an incident where the A/C units went out and overheated. They are still trying to work on the reconfiguration. He also said they are positioned very well for VOIP.

NOCE: Morgan Beck reported that they launched their first student facing help desk at the Anaheim Campus. They have two temporary employees that are working with students who need technical assistance specific to NOCE devices. Providing help to manage about 4,000 laptops that have been distributed to students.

ADJOURNMENT: Jose Sanchez made a motion to adjourn the meeting at 3:56 p.m.

NEXT MEETING: October 18, 2022