



District Technology Committee
April 19, 2022

Minutes

VOTING MEMBERS PRESENT: Eric Bladh, Tina McClurkin, Alex Porter, Martha Gutierrez, Khaoi Maddy, Jose Sanchez, Morgan Beck, Geoff Hurst, Darnell Kemp, Kathleen McAlister, Janet Cagley, Terry Cox, Kashu Vyas, Sofia Lindo, Cynthia Azarcon, Azin Biatani, Danielle Barbaro, Michael Land

NON-VOTING: Cherry Li-Bugg

ABSENTEES: Brian Roach, Rod Garcia, Simone Brown Thunder, Maria Vela, Melissa Gunther, Treisa Cassens, Karen Bautista

GUESTS: Jenelle Herman

APPROVAL OF MINUTES: March 15, 2022: Motion by Darnell Kemp and 2nd by Jose Sanchez; approved by Eric Bladh, Tina McClurkin, Alex Porter, Khaoi Maddy, Jose Sanchez, Morgan Beck, Geoff Hurst, Darnell Kemp, Janet Cagley, Alex Porter, Terry Cox, Kashu Vyas, Sofia Lindo, Mike Land with abstentions from Kathleen McAlister and Cynthia Azarcon

BUDGET REQUEST FOR SECURITY & COMPLIANCE: The recent Security incident highlighted some places where we had gaps or perhaps, we hadn't thought about how all the pieces of a solution would work together. Geoff Hurst is now trying to put together a more comprehensive budget to help improve some of our services across the District, focusing on network monitoring and threat detection, data security and back-up and recovery. He said they are looking at three vendors that do network monitoring: OculusIT, Milton Security and Artic Wolf. They will make a decision on which of the three will work best for our District once they have completed the demos for each of them. Discussion also took place regarding existing staff positions at each campus as dedicated security roles both District-wide and at each campus.

Discussion also took place regarding data security to provide solutions for document management and security identity and move all PII documents stored on shared drives to a Banner integrated document management solution. Also, looking at replacing our existing portal that allows us to communicate with students and staff, so we don't have to rely on constantly sending out emails in an insecure way. Schedule management, curriculum management, board documents and customer relations management are other existing software that is being discussed to replace and improve.

Geoff Hurst also discussed Tenant Consolidation to consolidate existing Microsoft tenants (one per campus) to a single tenant to improve ability to share information without creating multiple copies with both centralized, and distributed security management and configuration. Improve use of cloud (Azure) features for document retention, encryption and storage of data. Lastly, they discussed a back-up and recovery solution to improve resiliency and recovery times. Provide a solution that can be managed and maintained District-wide with multiple redundancy and shared responsibility. The two tools they are looking at are: Veeam and Cohesity. Once this document for all these requests is finalized, it will be shared with the Academic Senates.

UPDATE ON CHANGES FOR SELF SERVICE APPLICATION: Geoff Hurst said they are in the process of rolling out all of the new self-service applications. Geoff also showed the new college scheduler that will be rolled out soon once it's been finalized.

DIGITAL TRANSFORMATION: Geoff Hurst shared an article from EduCause to the group regarding digital transformation. The article lays out a lot of the initial ideas around what a digital transformation would look like for an institution. Points out some of the core concepts that are related to it. It quantifies a lot of the big thinking that large institutions like ours are doing and that we do have common goals.

DISCUSSION: Cherry Li-Bugg notified the group that the Data Security Policy and Procedures for end-users has been drafted and it is going to DCC on April 25 for 1st reading. Geoff Hurst will be sending out a digital version of the procedure AP3722 to the group so that DTC could provide input and feedback. Cherry also discussed the Cyber Security incident. Asked the group if anyone had any feedback related to the incident. If they heard anything from colleagues or students that they would like to share.

ADJOURNMENT: Darnell Kemp made a motion to adjourn the meeting at 4:09 p.m.

NEXT MEETING: May 17, 2022