ADDENDUM #1 RFQ #2223-06, Marking Services

This Addendum forms a part of the RFQ Documents and modifies the original RFQ Documents.

I. REQUEST FOR INFORMATION:

- 1. Is there an hourly rate target or not to exceed amount?
- A. There is no hourly target rate, but please keep your rates competitive with the marketplace.
- 2. Do you seek three references for each service category being bid on or three references total that cover all services?
- A. Three references total that cover any of the services.
- 3. Similarly, page 9 requests links to 3 similar marketing campaigns, do you want 3 links for each service category being bid or three links that cover all services?
- A. Three links that showing similar previous marketing campaigns covering any of the services.
- 4. Per page 10 of the RFP requests \$3M Aggregate of Commercial General Liability Insurance: Would you accept our current General Liability Policy with an aggregate of \$2 Million? Or would you accept if our Umbrella Liability covered the General Liability requirement?
- A. We require \$3 million of aggregate commercial general liability insurance. If your current General Liability Policy aggregate is \$2 Million, we will accept your umbrella liability in addition to the \$2 Million General Liability Policy.
- 5. Page 8 of the RFP requests a list of services broken down by category—is this where the approach to the scope of work should be located or are you seeking a list of experience in each service area?
- A. We are seeking a listing of your firm's capabilities/experience relevant to any of the requested services.
- 6. For radio and television, is it assumed that the advertising creative is part of the project?
- A. Yes, advertising creative is part of the project.
- 7. What assets are available for creative services?
- A. No district equipment is available for use by outside vendors.
- 8. What CMS are you currently on?

- A. NOCE, Fullerton, and Cypress utilize WordPress. NOCCCD is switching to Drupal.
- 9. Please be more specific regarding what is involved with "website management."
- A. Website management: includes minor modifications, major alterations, content refreshes, website design updates, browser compatibility tests, performance monitoring, optimization, accessibility testing, uptime monitoring, seo monitoring and other possible website services.
- 10. Page 7, section 6.00D notes that the SOQ maybe 30 pages if the consultant is applying for two or more service categories. Attachment D also notes Service Categories Prequalifying For. Are the service categories the ones listed in section 3, Scope of Services? If we are applying for all categories, can we note "All"?
- A. The service categories are the ones listed in section 3.00 Scope of Services. Yes, you may note all, if you are applying for all categories.
- 11. For Section 7, 4.F, instead of a link can we provide case studies? Is there a number you are looking for?
- A. Yes, please provide links to three case studies.

END OF ADDENDUM #1