### North Orange County Community College District ADMINISTRATIVE PROCEDURES

Chapter 5
Student Services

## AP 5130 Financial Aid Information

#### Reference:

**Education Code Sections 66021.6, 66025.9 and 76300;** 

Title 5 Sections 55031 and 58600, et seq.;

20 U.S. Code Sections 1070 et seg.;

34 Code of Federal Regulations Section 668 (U.S. Department of Education regulations on the Integrity of Federal Student Financial Aid Programs under Title IV of the Higher Education Act of 1965, as amended)

**ACCJC Accreditation Standard III.D.15**;

WASC/ACS Criterion 7, Indicators 7.1, 7.2, 7.3, and 7.4

- 1.0 A financial and consumer guide pamphlet is available in each college Financial Aid Office. The guides are reviewed annually and updated. Web sites describing financial aid procedures are also made known to students.
- 2.0 Further information can be obtained from the U. S. Department of Education at <a href="http://www.ifap.ed/gov">http://www.ifap.ed/gov</a> or from the California Community College Student Financial Assistance Unit at <a href="http://icanaffordcollege.com">http://icanaffordcollege.com</a>.

#### 3.0 **Misrepresentation**

- 3.1 Misrepresentation is defined as any false, erroneous, or misleading statement that the District, a representative of the District, or a service provider with which the District has contracted to provide educational programs, marketing, advertising, recruiting or admissions services, makes directly or indirectly to a student prospective student, a member of the public, an accrediting agency, a state agency, or the United States Department of Education.
- 3.2 A misleading statement includes any statement that has the likelihood or tendency to deceive or confuse. If a person to whom the misrepresentation was made could reasonably be expected to rely, or has reasonably relied, on the misrepresentation, the misrepresentation would be substantial.
- 4.0 This administrative procedure does not apply to statements by students through social media outlets or by vendors that are not providing covered services, as reflected herein.
- 5.0 Loss of Eligibility for Board of Governors (BOG) Fee Waiver
  - 5.1 A student shall become ineligible for a Board of Governors (BOG) Fee Waiver if the student is placed on academic or progress probation, or any combination thereof, for two consecutive primary terms. Loss of eligibility shall become effective at the first registration opportunity after such determination is made.
  - 5.2 The District shall notify students of their placement on academic or progress probation no later than thirty days following the end of the term that resulted in the student's placement on probation. The notification must clearly state that two consecutive primary terms of probation will lead to a loss of the BOG Fee Waiver until the student is no longer on probation. The notification must also advise students about the available student support services to assist them in maintaining eligibility.

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- 5.3 The District shall adopt, prominently display, and disseminate policies ensuring that students are advised about the student support services available to assist them in maintaining and reestablishing eligibility BOG Fee Waiver eligibility. Dissemination includes, but is not limited to, information provided in college catalogs and class schedules.
- 5.4 The District shall establish written procedures by which a student may appeal the loss of a BOG Fee Waiver due to extenuating circumstances, or when a student with a disability applied for, but did not receive, a reasonable accommodation in a timely manner. Extenuating circumstances are verified cases of accidents, illnesses, or other circumstances that might include documented changes in the student's economic situation or evidence that the student was unable to obtain essential student support services. Extenuating circumstances also includes special consideration of the specific factors associated with Veterans, CalWORKs, EOPS, and DSPS student status.
- 5.5 Foster Youth shall not be subject to loss of BOG Fee Waiver due to placement on academic or progress probation. This exemption for Foster Youth is effective until the date specified in Education Code Section 66025.9(c).

**Date of Adoption**: June 14, 2005

Date of Last Revision: September 14, 2016 Chancellor's Staff

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January 8, 2014 Chancellor's Staff December 18, 2013 Chancellor's Staff November 14, 2011 Chancellor's Cabinet