ADMISSIONS & RECORDS TECHNICIAN
JOB #SCC908
$3,118 - $3,772 per Month
The District pays employee's portion of PERS retirement contribution. This is a classified position subject to a one-year probationary period.

DATE POSTED: June 17, 2013
CLOSING DATE: July 10, 2013
POSITION LOCATION School of Continuing Education, Wilshire
SCHEDULED SHIFT: 11:00 a.m. to 8:00 p.m.; Monday – Thursday
8:00 a.m. to 5:00 p.m.; Friday
(Schedule and shift are subject to change in accordance with department needs.)
STARTING DATE: As soon as possible

TYPICAL DUTIES
This position is responsible for performing technical duties in the Admissions and Records Office and providing information and customer assistance to students, faculty, staff and the public. Provide technical information and assistance to students, staff and the public regarding admission, registration, records, enrollment, fees and other areas of student services. Instruct students in correct procedures for completion of forms and applications; explain applications, requirements and restrictions; review completed forms for accuracy and completeness. Process a variety of forms related to admissions and records according to established procedures, process student program changes. Process applicable fees; receive, account for, balance and deposit monies at assigned location. Process attendance accounting and collection and recording of student grades, degrees and vocational certificates; process transcripts and application forms according to established procedures. Collect and post a variety of information from standardized media to various types of central records; utilize appropriate computer information systems programs; participate in the processing of applications, program adds and drops, determination of program eligibility, residency and applicant status. Provide information and assist other Admissions and Records staff, counselors and instructors as needed or assigned; assist in registration as assigned. Maintain accurate records and files including student transcripts; make grade changes and cumulative GPA corrections; locate and obtain various information from records as requested; prepare and maintain records for storage. Type correspondence, labels and other written materials as required; duplicate materials as needed; route and distribute incoming and outgoing mail. Train and provide work direction and guidance to others. Learn and apply emerging technologies and advances as necessary to perform duties in an efficient, organized, and timely manner. Perform related duties as assigned.

QUALIFICATIONS
Education and Experience: High school diploma or equivalent AND minimum one (1) year of responsible clerical experience, preferably in a college or university admissions and records office.

Knowledge of: District organization, operations, policies and objectives; applicable sections of State Education Code and other applicable laws; organization, policies, and rules of assigned department or program; modern office practices, procedures and equipment; record-keeping techniques; correct English usage, grammar, spelling, punctuation, and vocabulary; various computer software applications.

Ability to: Interpret, apply and explain rules, regulations, policies and procedures; make arithmetic calculations quickly and accurately; operate a variety of office equipment such as calculator, computer, copier, typewriter, etc.; analyze situations accurately and adopt an effective course of action; plan, organize and prioritize work; work independently with little direction; complete work efficiently with many interruptions; work confidentially with discretion; meet schedules and time lines; understand and follow oral and written directions; communicate effectively, orally and in writing; understand scope of authority
in making independent decisions; review situations accurately and determine appropriate action according to established guidelines; establish and maintain effective working relationships with others.

**WORKING RELATIONSHIPS**
The Admissions & Records Technician maintains frequent contact with co-workers in the Admissions and Records Office, various departments, outside agencies, students, faculty and the public.

**DESIRABLE QUALIFICATIONS**
Experience in public education, web-based customer service, Enterprise Resources Planning Systems (i.e., Banner, Datatel, PeopleSoft).

**WORKING CONDITIONS**
College environment; subject to constant interruptions and frequent interaction with others; standing; subject to sitting for long periods of time (up to 2-3 hours). Repetitive use of upper extremities including hand coordination activities.

**OTHER FUNCTIONS**
In addition to the essential functions, the Admissions & Records Technician may assist in directing the work of others as directed and may also be responsible for a specialized program within an Admissions & Records office.

**APPLICATION PROCEDURE**

**Applicants MUST submit the following items:**

- **DISTRICT CLASSIFIED APPLICATION REQUIRED**
  Applicants must answer all questions in the “General Information” section of the application on page 3 and must sign the application on page 4. Failure to complete these sections will result in exclusion from the applicant pool. All mandatory supplemental forms must be completed and returned with the application. Failure to complete these sections will result in exclusion from the applicant pool.

Applications may be downloaded at www.nocccd.edu, or requested from the Human Resources office by e-mailing hr@nocccd.edu or calling (714) 808-4810. Reference Job #SCC908, Admissions & Records Technician, in all correspondence. You may include cover letters, resumes, and letters of reference, etc., as attachments to your completed application. The District will not return or make photocopies of application materials. It is the applicant’s responsibility to make photocopies for personal records and ensure that the application packet is complete when submitted. Applicants must submit a new application packet for each position. Application packets previously submitted will not be pulled for resubmission.

**THE DISTRICT DOES NOT ACCEPT APPLICATIONS OR ATTACHMENTS BY E-MAIL OR FAX.**

Mail or deliver your application packet in person to:

North Orange County Community College District
Human Resources, 9th Floor
1830 West Romneya Drive
Anaheim, CA 92801-1819

**APPLICATION DEADLINE**
Completed applications must be received in the Human Resources office on or before **July 10, 2013, 5:00 p.m.** (Postmarks will not be honored.) Application materials received after the deadline date will not be considered.

The Hiring Committee will review the applications and select a limited number of candidates for an interview. This process may take several weeks after the closing deadline. At the time of the interview, a written exercise related to the position may be required. Subsequent to the interviews, the Hiring Committee will determine those candidates for final consideration. A second interview may be required of candidates selected as finalists. Possession of the minimum qualifications does not ensure an interview.

Reasonable accommodations for applicants with disabilities may be requested by calling (714) 808-4821 at least three (3) business days in advance of the scheduled examination/interview date. **Initial salary placement will be determined by the Office of Human Resources in accordance with Board Policy and is not negotiable.** The applicant selected for the position will be required to provide identification and employment eligibility as outlined in the Immigration Reform and Control Act. NOCCCD will not sponsor any visa applications.

**THE NORTH ORANGE COUNTY COMMUNITY COLLEGE DISTRICT IS AN EQUAL OPPORTUNITY EMPLOYER.**

The North Orange County Community College District, in compliance with all applicable Federal and State laws, does not discriminate on the basis of race, color, national origin, ancestry, marital status, age, religion, disability, sex, or sexual orientation in any of its policies, procedures, or practices. The District is also committed to maintaining campuses that are free of harassment, drugs, and alcohol. A copy of the District’s full policy on non-discrimination, sexual harassment, sexual assault, treatment and counseling, and maintenance of a drug-free environment is available online at www.nocccd.edu