

## NORTH ORANGE COUNTY COMMUNITY COLLEGE DISTRICT JOB DESCRIPTION

Job Title:	NOCE Student Records Technician	Range:	31
Date Revised:		Date Approved:	April 8, 2003

### PRIMARY PURPOSE

This position is responsible for calculating, recording and maintaining attendance records for the North Orange Continuing Education.

### ESSENTIAL FUNCTIONS

*Examples of essential functions are interpreted as being descriptive and not restrictive in nature.*

1.	Assists with the collection and processing of attendance data from instructors to ensure accurate and timely enrollment reporting; identifies and resolves problems related to enrollment and attendance data collection.
2.	Receives data and assists in proofing for accuracy; receives registration cards and verifies data; communicates with instructors regarding incorrect or late information; updates computerized data as needed.
3.	Enters new master class schedule into database and proofs for accuracy; processes changes and updates to master class schedule in database; maintains database, including student academic history.
4.	Distributes instructor attendance data sheets as required; assures deadlines are met.
5.	Performs clerical duties; types letters, memos, and correspondence to faculty regarding records or attendance matters.
6.	Receives, counts, and balances cash collected from registration; prepares bank deposits; maintains records of cash transactions and receipts.
7.	Maintains and prepares a variety of complex statistical records and reports related to Student Accounting operations and activities; performs statistical analyses as assigned.
8.	Trains and provides work direction and guidance to others as directed.
9.	Learns and applies emerging technologies and as necessary to perform duties in an efficient, organized, and timely manner.
10.	Participate in District/College efforts to increase the diversity of faculty and staff and to address student achievement gaps; active assistance in the creation of a welcoming and inclusive work and educational environment; attend and participate in diversity, equity and inclusion trainings and events.
11.	Performs related duties as assigned.

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## OTHER FUNCTIONS

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## WORKING RELATIONSHIPS

The NOCE Student Records Technician maintains frequent contact with faculty and staff.

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## EDUCATION AND EXPERIENCE

### Minimum Qualifications

High school diploma or GED

Minimum three (3) years increasingly responsible administrative experience, preferably in a college or university student records and or accounting office

Commitment to diversity. All applicants must have demonstrated sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender, gender identity, sexual orientation, and ethnic backgrounds of community college students, faculty and staff. The applicant must be able to demonstrate how their experience with these factors relates to successfully achieving the goals of the position.

### Desirable Qualifications

Prior experience in approaching work and interactions with colleagues and/or students in an equity minded manner. Ability to provide an inclusive and welcoming work/educational environment.

## KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of District organization, operations, policies and objectives

Knowledge of applicable sections of State Education Code and other applicable laws

Knowledge of modern office practices, procedures and equipment

Knowledge of record-keeping techniques

Knowledge of correct English usage, grammar, spelling, punctuation, and vocabulary

Knowledge of various computer software applications

Ability to learn, interpret, apply and explain rules, regulations, policies and procedures

Ability to operate a variety of office machines including typewriter, computer terminal, calculator, and copy machines

Ability to analyze situations accurately and adopt an effective course of action

Ability to complete work efficiently with many interruptions

Ability to work confidentially with discretion

Ability to plan, organize and prioritize work

Ability to meet schedules and time lines

Ability to communicate effectively, both orally and in writing

Ability to train and provide work direction to others

Ability to establish and maintain effective working relationships with others

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## SPECIAL REQUIREMENTS

None

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**WORKING CONDITIONS**

College or District student records or accounting office environment; subject to sitting for long periods at a time (up to 2-3 hours). Repetitive use of upper extremities including hand coordination activities.

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